

# STOP CELLULAR COSTS !

## INSTANT MESSAGING OPTIMISE SERVICE

- Use our PBX interface to locate individuals at the least cost possible
- SMS / OnSite Paging / DECT Messages
- Manage & Task Staff - Wherever they are
- Optimize Service Levels & Response Times
- Promptly Respond to critical queries & calls
- Simplify Management's Operation & interaction
- Track Tasks Issued / Messages Sent
- Maximize Staff Efficiency
- Communicate Wirelessly
- Upgradeable - Add Fire/ Security Alarms, IT Monitoring etc.
- Automated messaging



## BUSINESS COMMUNICATION SOLUTIONS

### KEEP STAFF & MANAGEMENT INFORMED

#### EFFECTIVE INCIDENT & EVENT DRIVEN MESSAGING TO:

- **Optimize** Response & Service Levels
- **Promptly** Respond to Business & Site Incidents
- **Simplify** Management's Operation of the Business Environment
- **Maximize** Staff Efficiency
- **Reduce** Wastage of Resources and Time

### OPTIONS

#### BASIC MESSAGING

- Send information & actions to staff or 3rd parties.
- Use your own phones to send messages
- Receive basic automatic alarm notifications of faults from systems e.g. Security & Fire Panels etc.
- SEND Messages to Pagers and SMS

#### ADVANCED EVENT/ INCIDENT/ STAFF MANAGEMENT

- Use your own PBX free calls to locate individuals at the least cost possible
- Manage critical response detailed messaging e.g. Fire, Security, IT Monitoring Systems, High Electrical Power Consumption, Alerts from most 3rd party Systems / Applications
- Be notified Event Initiation & Cleared/ Normal
- Integrate applications (Security/ Building Management/ HR etc.)
- Improve service levels and increase efficiency Through Detailed Reporting e.g. Task Turn-Around & Environmental Control.
- Manage special staff tasks - maintenance calls / Staff announcements / meeting requests.
- Manage special procedures - fire evacuation, routine maintenance & task reminders.
- SEND / RECEIVE to multiple devices: Wireless Phones / Cell Phones / Pagers / Telephone / PDA's / Email / Digital Radios / LED Signs / Notice Boards / Third party systems

- **Manageable Monthly Costs**
- **Small, Medium & Enterprise Scale Solutions**



Communication Gateways  
**Message Systems**

[www.messagesystems.co.za](http://www.messagesystems.co.za)

#### Johannesburg

Tel: 011 452 6633

Cell: 083 628 8184 (Quentin)

#### Cape Town

Tel: 021 939 1542

Cell: 083 375 0023 (Jonny)

#### Email

[sales@messagesystems.co.za](mailto:sales@messagesystems.co.za)