



MAXPage Refreshes Water Plant



Location

Canada

CommtechWireless Dealer

Omni Provincial Electronics

CommtechWireless dealer Omni Provincial Electronics (OPE), in Canada, is a renowned distributor of CommtechWireless solutions with an extensive product range; from transmitters, pagers and accessories all the way to cables and connectors.

OPE recently received a request from a customer operating a sophisticated water treatment facility. The facility takes water from several sources and purifies it through an involved and meticulous process until it is safe for drinking.

In order to help their plant run smoothly, the customer needed a solution that would allow them to monitor alarms as well as send messages throughout the facility. Another important consideration was security and safety, so a method of monitoring fire and door alarms was also needed.

After the customer communicated these requirements, Omni prescribed a MAXPage solution with an optional RS232 interface – chosen for its power, but also for its ease of use. The system was installed quickly and without incident, and has been described by Omni as “a very user-friendly solution”.

By employing the MAXPage unit with RS232, OPE’s customer is able to monitor the various alarms throughout the facility. Whenever an alarm is triggered, key personnel are alerted via an automatic message to their pager. This function is in addition to the day to day on-site paging they perform using MAXPage.

According to OPE, what their customer finds most suitable about the solution is that all their specified requirements are satisfied in one compact and easy to use unit. Also, while the customer’s plant is highly-specialized, many businesses are ideal for the very same solution - from service companies and warehouses to oil field service. This meant that no customization was required, and the customer saved more than just time and labor on their purchase.

Always focused on customer service and quick to praise Commtech products, Omni remains one of our most dedicated and valuable dealers. In Canada, the company continues to install quality, CommtechWireless solutions to an ever-expanding range of customers.

