

Mulia Hotel

Jakarta, Indonesia

The Mulia Hotel, located in Jakarta, Indonesia, utilises a Commtech BASEPage System.

The Hotel houses some 1008 rooms and is the largest hotel in the Southern Hemisphere

CommtechWireless CEO Nathan Buzza recently remarked on the importance of the installation.

"Mulia was a very significant installation and a milestone in Commtech's success. Combined with Bumigrad Private Hospital in Thailand we were part of the communications solution in the largest hospital and the largest hotel below the equator"

To assist in the final commissioning and hand over of the system, Mr. Zane Lewis flew to Jakarta to assist Commtech's local distributor during the final stages of the project.

The installation at the Mulia, despite the economic crisis in the region at the time, came after a string of BASEPage installations in businesses throughout Indonesia.

Any of the 2,000 staff members at the Mulia Hotel may utilise the PBX paging feature of BASEPage; they simply pick up the nearest phone and dial BASEPage.

BASEPage then greets the user with a series of voice instructions that informs them how to send a messages to any of the 300 pagers on the system.

In addition to the telephone paging, alarm monitoring enables BASEPage to cater for varying staffing levels and rosters during the day and night.

Should a call remain unanswered the call will escalate to another staff member or a rotary group of staff to evenly distribute the workload.



Location:

Jakarta, Indonesia

CommtechWireless is a world-leader in the supply of wireless communication solutions for the Healthcare, Hospitality, Emergency Services and Casino industries.

With 4000 plus sites across 50 countries, Commtech is helping businesses everywhere to *get the message*.

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